

For members of the British Coal Staff Superannuation Scheme

Report & Accounts 2020/2021



#### **Notice of Meeting**

Notice is hereby given that the Seventy-Third Annual General Meeting of the Scheme will be held at Nottingham Conference Centre, Nottingham, NG1 4BU and online on YouTube on Thursday 30 September 2021 at 2.00 pm

### **Business**

To receive the Report and Accounts for the year to 31 March 2021 and to debate and vote on any Member Resolutions. Resolutions to be received no later than 13 September 2021. The meeting is open to pensioners and deferred pensioners.

## By order of the Committee of Management Jon Heathfield, Secretary

**British Coal Staff Superannuation Scheme** 

Ventana House 2 Concourse Way Sheaf Street Sheffield S1 2BJ Telephone (0114) 253 6444

July 2021

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## **Committee of Management (the Committee)**

#### **Appointed Members**

Dame Kate Barker (Chairman) Alan Rubenstein G James Shearer Alan Whalley

#### **Elected Pensioner Representative Members**

Stuart Jukes -

James Grant - Scotland & North East England Bleddyn Hancock - North West England, West Midlands, Wales & Northern Ireland Yorkshire and North Lincolnshire W John Sheldon - East Midlands, Southern England & Overseas

#### Investment Sub-committee (ISC)

Alan Rubenstein (Chairman)	W John Sheldon
Dame Kate Barker	Bleddyn Hancock
Barry Kenneth <sup>1</sup>	Elizabeth Fernando <sup>1</sup>

#### **Administration and Benefits Sub-committee** (ABSC)

G James Shearer (Chairman)	James Grant
Alan Whalley	Stuart Jukes

#### **Discretions and Appeals Sub-committee (DASC)**

G James Shearer (Chairman)	James Grant
Alan Whalley	Stuart Jukes

#### **Risk and Assurance Sub-committee (RASC)**

Alan Whalley (Chairman)	Stuart Jukes
G James Shearer	W John Sheldon

'Barry Kenneth and Elizabeth Fernando are investment advisers to, and non-voting members of, the ISC.

## Appointments as at 31 March 2021

Trustee Company:	Coal Staff Superannuation Scheme Trustees Limited
Executive:	Coal Pension Trustees Services Limited (CPT) Co-Chief Executives: Geoffrey Mellor & Gerard Lane Chief Investment Officer: Mark Walker Scheme Secretary: Jon Heathfield
Investment Adviser:	Coal Pension Trustees Investment Limited (CPTI)
Actuarial Adviser:	PricewaterhouseCoopers LLP
Principal Investment Managers <sup>1</sup> :	BlackRock Investment Management (UK) Wellington Management International Limited PGIM Limited LaSalle Investment Management
Actuary:	Martin Clarke, Government Actuary
Principal Legal Advisers:	Linklaters LLP
Pensions Administrator:	Capita Pension Solutions Limited
Auditor:	Deloitte LLP
Bankers:	Lloyds Bank plc JP Morgan Chase Bank N. A. NatWest Group plc
Custodian:	JP Morgan Investor Services <sup>2</sup> The Northern Trust Company
Medical Adviser:	Dr Raymond Quinlan, RPS Business Healthcare Limited

The Scheme's registration number with The Pensions Regulator is 10151637

<sup>1</sup>Principal Investment Managers are defined as those managing at least 5% of the Scheme's Net Assets by market value as at 31 March 2021. <sup>2</sup>Following completion of a review of the custodian market the Committee decided to move the Custodian services to The Northern Trust Company. The transition from JP Morgan Investor Services commenced on 1 April 2021.



## On behalf of the Committee of Management, I am pleased to introduce the Annual Report and Audited Financial Statements of the British Coal Staff Superannuation Scheme for the year ended 31 March 2021.

As we are all too well aware, the impact of the COVID-19 pandemic has made everyone's life more difficult. Very sadly the number of deaths among our members was also slightly higher than a typical year and the Committee's sincere sympathy goes to every family who have suffered a loss.

Whilst the year has been more challenging across all aspects of the Scheme business, it was very pleasing that the plans we had in place for managing volatile asset prices and not having to sell at distressed prices to pay the pensions worked well in spring 2020. We have seen some recovery of asset prices this year, as highlighted in the summary below and in the investment report, although the markets remain volatile. It was also pleasing that both Capita and CPT continued to adapt well to having to work mainly from home without any significant loss of service to members. As a result, we continued to navigate the Scheme successfully through this difficult period.

At the end of 2020, we drew members' attention to the proposed changes to how the Retail Price Index (RPI) will be calculated from 2030 onwards. The changes mean that RPI will be calculated in exactly the same way as the Consumer Price Index including owner occupiers' housing costs (CPIH). This change will likely result in RPI being lower, which would lead to a reduction to increases in members' pensions from 2030 onwards. The proposal is now subject to a judicial review. However, if it goes ahead the Committee will seek to discuss with the Guarantor appropriate measures to mitigate the impact on our members.

### **Funding and Investment**

The Committee's primary funding aim is to ensure that all future benefits can be paid to members as they fall due, without requiring funding from the Guarantor. In order to achieve this goal and also to pay the Adjusted Reserve to the Guarantor, a high level of return on the Scheme's assets is required over the future. This means that the Committee has to invest in assets that seek a significantly higher return than can be achieved with 'low risk' assets. And the Scheme is mature, meaning that the annual benefit payments of about £600 million exceed the income that can be delivered from the assets alone. So we also need to sell assets over time to pay the pensions. In developing our funding strategy, we therefore need to have regard both to achieving the high return target and to investing in assets that will generate cash income.

The Committee has developed an investment strategy that aims to deliver the required returns over the lifetime of the Scheme. This investment strategy includes a number of important aspects as we set out below.

We first recognise the high level of cash flows out of the Scheme. The Committee has a high allocation to income-producing assets, including property, infrastructure and fixed income assets. All the income received from the assets is collected and used to pay pensions. This income alone is insufficient to cover all the benefit payments. We therefore need to sell assets regularly in addition. When asset prices are rising, we will generally sell equities and other growth assets. However, these growth assets experience periods of volatility with lower prices; it is critical that we do not need to sell them in these periods. The Committee therefore holds sufficient assets in lower risk and readily realisable assets that can be sold in such a period. This focus on managing cash flows during periods of market uncertainty worked very successfully during the early stages of the pandemic in 2020, when many asset markets were under strain.

The Scheme is becoming ever more mature, given it has been closed since 1994. The effect of this maturity is that these cash flow risks are likely to increase. The Committee therefore has an objective to improve the security of the cash flows over time. This will become increasingly important after 2033, when the Adjusted Reserve is scheduled to have been paid in full to the Guarantor. The Committee's investment strategy and return targets aim to deliver the returns necessary to deliver this improved certainty of cash flows by 2033. As explained opposite, given the high returns required to achieve the funding objective, the Committee has to invest in assets that are risky. This risk can present itself in a number of ways: volatility of prices, low overall returns due to difficult economic conditions and losses within individual assets due to poor management or changing practices or trends. The Committee adopts a long term time horizon, planning to hold most assets for a number of years. This helps address the risk around asset price volatility. The Committee also diversifies the investments across different types of growth asset, different regions of the world and different sectors of the economy.

When investing in assets that are likely to be held for long time periods, it is critical that the outlook for those assets is considered over that longer time period. The Committee therefore considers a number of important factors and trends when investing the assets, in addition to investment returns. These include:

- The increasing impact of environmental factors, most notably climate change. We are seeing increasing regulatory changes, reporting requirements and public behavioural changes that are having effects on the value of certain assets and so the risks of holding them. The Committee considers these factors both from a risk perspective (do we invest in companies that might be adversely affected by the environmental trend) or when looking for investment opportunities (are there ways we can benefit from the changes, such as investment in hydrogen power or new technologies).
- The increasing economic importance of China and the potential impact that will have on future investment returns from different regions. The increasing public sentiment to favour companies that are well governed, that don't condone poor behaviour, that support the communities in which they invest and which have a strong sense of purpose.

As outlined in the Investment report, the Committee have made a small number of changes to the investment strategy to adapt to some of the changing market conditions. We have included an Implementation Statement in the Report & Accounts for the first time (pages 23-26). This provides further detail on how the Committee considers stewardship of the companies they have invested in and some examples of the engagement activity with those companies. Further details of the Scheme's voting and engagement activity can also be found on the Scheme website under 'Responsible Investing'.

The Government Actuary will conduct an Actuarial Valuation of the Scheme as at March 31, 2021. We expect to report to members on the outcome of that valuation, and any consequent changes in investment strategy, in early 2022.

## Benefits Administration and Member Communications

At the time of my report last year we were a few months into the first COVID-19 lockdown period. The Committee's primary focus at that time was to ensure that our benefits administrator, Capita Pension Solutions, had put in place robust plans and processes to ensure that all pensions could be paid on time and they could continue to serve the needs of members. As noted above, they have continued to perform well in serving members over the past year, especially on the high priority areas of ensuring that pensions continue to be paid when due, deferred members taking their pensions for the first time and in handling notification of member deaths.

Whilst some of the planned improvements in member communications were delayed due to COVID-19 in the year we are introducing these in 2021, including the new secure member website which has recently gone live. Despite these delays, we sought to send extra communications to members as reassurance during the pandemic. We continue to review our various member communications and your feedback is always welcome.

As you will recall, we had to postpone the Pensioner Trustee election process and cancel the AGM in 2020 due to the risks posed by COVID-19. We are ensuring that these will go ahead safely in some form this year, irrespective of any new or continued COVID-19 restrictions. The postponed Pensioner Trustee election in the North West of England, West Midlands, Wales and Northern Ireland constituency will run concurrently this summer with the 2021 election in the Scotland and North East constituency. We still plan to hold the AGM in person in Nottingham on 30th September (Government restrictions permitting) and for the first time we will also provide virtual access to members via YouTube. We hope this will open up the AGM to members who are interested in understanding more about their Scheme but would prefer not to travel to the meeting at this time.

Finally, I would like to take this opportunity to thank my fellow Trustee Directors on the Committee and the teams in London and Sheffield for all their commitment, support and hard work over the past year. Like everybody else, the Committee has had to adapt to the COVID-19 environment and embraced the technology to have mostly virtual meetings. This has ensured that we can continue with effective oversight and running of the Scheme.

#### Dame Kate Barker,

Chairman of BCSSS Committee of Management

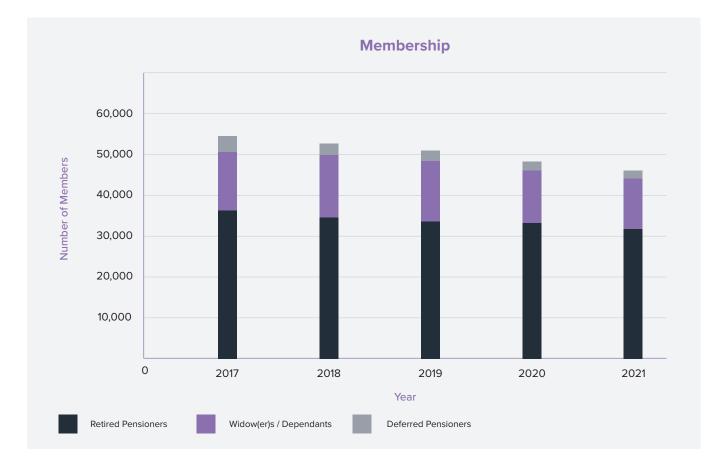


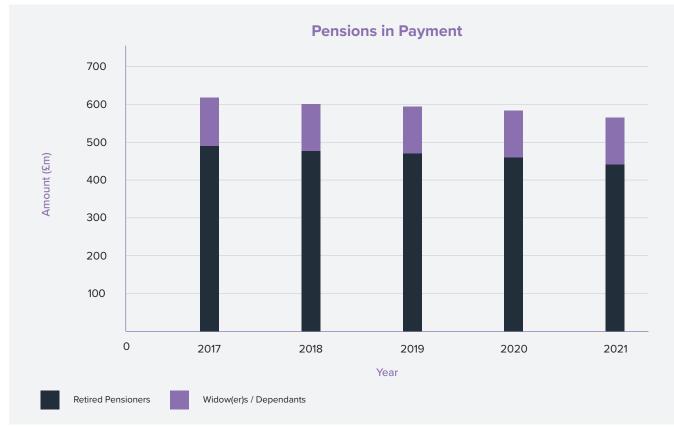
## **Key Statistics for 2021**

Total number of pensioner members at 31 March	44,744
Total number of deferred members at 31 March	1,886
Total benefits paid and transfers out	£588m
Net increase in the Fund during the year	£837m
Net assets of the Scheme at 31 March	£9,597m

## Five Year Summary of the Fund Account

	2017	2018	2019	2020	2021
	£m	£m	£m	£m	£m
Benefits and payments out of the Scheme					
Benefits and transfers out of Scheme	(638)	(624)	(614)	(603)	(588)
Administrative expenses	(6)	(5)	(3)	(3)	(3)
Net withdrawals from the Scheme	(644)	(629)	(617)	(606)	(591)
Returns on investments					
Investment income	235	251	286	278	229
Change in market value of investments	1,152	421	378	(262)	1,232
Investment management expenses	(34)	(32)	(33)	(31)	(33)
Net returns on investments	1,353	1,640	631	(15)	1,428
Net increase/(decrease) in the Fund during the year	709	11	14	(621)	837
Net assets of the Scheme at 31 March	9,356	9,367	9,381	8,760	9,597







# Membership of the Committee of Management

The Scheme's Committee of Management (the Committee) has eight members. Four are appointed, and may be removed, by the Committee itself. This is subject to the rules set out in the Articles of Association of the trustee company. Should there be an appointed Trustee Director vacancy, a Nomination Group of two appointed and two elected Trustee Directors is established to recommend a suitable candidate to the Committee.

The remaining four members of the Committee are Pensioner Representatives elected by Scheme members from four geographical constituencies.

The four year period of office of the Pensioner Representative for the North West of England, West Midlands and Northern Ireland constituency was due to end on 30 September 2020. However, as a result of the COVID-19 pandemic restrictions, the Committee, with approval from the Guarantor, made the decision to suspend the election until 2021. Therefore, Bleddyn Hanock is serving as a Pensioner Representative Trustee for an additional year. The successful candidate in this constituency in the election in 2021 will serve for a three-year term rather than four years.

# Attendance at meetings of the Committee

During the year there were five meetings of the Committee. All members attended all of the meetings. For decisions to be valid, a minimum of four members of the Committee must be present (of whom two must be appointed directors and two must be Pensioner Representatives). In the case of an equality of votes, the Chairman of the meeting has a second or casting vote.

## **Sub-committees**

To help perform its duties and to streamline decision making, the Committee has established, and delegated some of its powers to, four Sub-committees. Each Sub-committee has its own written Terms of Reference agreed by the Committee. In the case of an equality of votes, the Chairman of the meeting has a second or casting vote. Papers for Sub-committee meetings and the minutes of those meetings are circulated to all members of the Committee. The membership of each Sub-committee is shown on page 5. Sub-committee meetings are open to all members of the Committee to attend. There were 18 Sub-committee meetings during the year. Every Sub-committee meeting was fully attended by all members of that Sub-committee.

## Remuneration

Members of the Committee are entitled to remuneration for the work they undertake for the Scheme.

For all the Committee members other than the Chairman and the Chairmen of the Investment Subcommittee (ISC) and the Risk and Assurance Subcommittee (RASC), the rates of remuneration are set by the Secretary of State for Business, Energy and Industrial Strategy (the Guarantor).

The Committee determines the remuneration of the Chairman of the Committee and the Chairmen of the ISC and RASC, subject to the Committee providing the Secretary of State with suitable reassurance that the rate of remuneration granted is appropriate relative to the wider market and that the individual's competence for the role has been assessed.

During the Scheme year to 31 March 2021 the rates paid were:

Chairman of the Committee	£76,750 pa
Chairman of ISC	£60,850 pa
Chairman of RASC	£41,950 pa
Chairman of ABSC	£25,400 pa
Other Committee Members	£20,050 pa

The total remuneration paid in the year to the members of the Committee was £285,150 (2020: £278,800).

With effect from 1 April 2021 the rates of remuneration were increased in line with the increase in the Retail Prices Index to:

Chairman of the Committee	£77,450 pa
Chairman of ISC	£61,400 pa
Chairman of RASC	£42,350 pa
Chairman of ABSC	£25,650 pa
Other Committee Members	£20,250 pa

## **Conflicts of Interest**

The Committee has a conflicts of interest policy which sets out its principles for identifying, managing and monitoring any Trustee Director, Scheme official or Scheme adviser's actual or potential conflicts of interest which may arise in the conduct of the Scheme's business and decision making. The policy is reviewed regularly. Meeting procedures require the declaration of any conflicts of interest at the commencement of each meeting.

## Evaluation of Trustee Director

## Performance

The Committee formally evaluates its performance and the performance of its Sub-committees on a periodic basis.

## **Appointments**

A list of the key appointments made by the Committee is on page 6. All of these appointments are periodically reviewed by the Committee.

## Coal Pension Trustees Services Limited

Coal Pension Trustees Services Limited (CPT), a company owned jointly by the Scheme and the Mineworkers' Pension Scheme (MPS), acts as the Scheme's Executive.

CPT is responsible for dealing with questions concerning the provisions of the Scheme and any correspondence addressed to the members of the Committee. The company also provides other services to the Committee, including secretariat, financial management, actuarial support and investment monitoring.

A subsidiary company of CPT, Coal Pension Trustees Investment Limited (CPTI), is authorised by the Financial Conduct Authority (FCA) to provide investment advice to the Committee.

Four members of the Committee sit on the Board of CPT. As at 31 March 2021 these were Dame Kate Barker, G James Shearer, Bleddyn W Hancock and Stuart Jukes. The Board met three times during the year.

## Custodian

In line with good governance practice, the Committee undertook an external review of the Custodian market to ensure that good value was being received by the Scheme for these services. After careful consideration the Committee concluded that the Custodian services contract should move to The Northern Trust Company. The transition of custodied assets and other services from JP Morgan Investor Services commenced on 1 April 2021 and was substantively completed within the month.

## Internal Dispute Resolution Procedure

In accordance with the requirements of Section 50 of the Pensions Act 1995 and The Occupational Pension Schemes (Internal Dispute Resolution Procedures Consequential and Miscellaneous Amendments) Regulations 2008, the Scheme operates an Internal Dispute Resolution Procedure. This legislation provides members with the right to ask for any complaint which the Scheme's administrators have been unable to resolve to be referred to the Committee or to a person appointed by them.

The Committee has appointed the Scheme Secretary to consider complaints made by members. Any members not satisfied with a decision can appeal to the Discretions and Appeals Sub-committee (DASC).

During the year, four complaints were made using the procedure, one of these complaints was upheld. Four appeal cases were considered, and subsequently not upheld, by DASC or the Committee. Two complaints were taken to the Pensions Ombudsman, one of which has not been upheld and the other is ongoing. The complaint taken to the Pensions Ombudsman last year was not upheld.

### **Statement of Investment Principles**

Under Clause 10A of the Scheme and Rules the Committee is required to prepare and maintain a written statement of the principles governing decisions about investments for the purposes of the Scheme. The statement is reviewed at least every three years and immediately after any significant change in investment policy. The statement was updated during the year, primarily to align with the latest regulatory requirements.



A copy of the current statement of the principles governing decisions about investments for the purposes of the Scheme is available on the Scheme's website (www.bcsss-pension.org.uk) and on application to the Scheme Secretary.

## Membership

The changes in membership for deferred pensioners and pensioners are detailed on pages 17 to 18. The Scheme has no active members and is fully closed with no provision for new entrants.

## **Annual General Meeting**

The 2020 Annual General Meeting (AGM) was cancelled as a result of the COVID-19 pandemic. The presentations that would have been delivered to the meeting by the Scheme Chairman, the ISC Chairman and the Scheme Secretary were uploaded onto the Scheme Publications section on the BCSSS website (www.bcsss-pension.org.uk) and members were invited to write to the Trustees with any questions.

The 2021 AGM is due to be held on 30 September 2021 at the Nottingham Conference Centre, and will also be accessible to members online on YouTube. In the event that attendance at the meeting in person is restricted because of COVID-19, the AGM will still be accessible online.

### **Risk Management**

The Committee is responsible for the Scheme's Risk Management Framework, which includes the system of internal control, and for reviewing its effectiveness. The Risk Management Framework is designed to manage the risk of failure to achieve the Committee's objectives and can provide reasonable, but not absolute, assurance against material misstatement or loss.

The RASC reviews and monitors the Risk Management Framework and makes recommendations to the Committee, where appropriate, for improvement. It assists the Committee and other Sub-committees in discharging their responsibilities in relation to financial reporting, risk management and internal controls. A risk register is maintained by the Committee which records the assessment of applicable risks facing the Scheme together with the effectiveness of controls in place to mitigate each risk. Each Sub-committee has responsibility for ensuring that the specific risks that fall within its remit are being adequately managed. The risk register is reviewed and updated regularly.

Key high risks are prioritised to enable attention to be focused appropriately. Risk appetite measures have been established and compliance with these is monitored by the Committee.

Controls are designed to provide reasonable assurance that the assets are safeguarded against loss from unauthorised use and that benefits are paid in accordance with the Scheme and Rules.

The Committee receives assurance over the operation of the system of internal controls from internal audit and other assurance reviews, according to a programme of audit and assurance work approved and overseen by the RASC.

## **Transfers out of the Scheme**

Transfer values paid during the Scheme year in respect of transfers to other pension schemes have been calculated on a basis provided and verified by the Actuary in accordance with the Pension Schemes Act 1993. The Committee has directed the Actuary not to take discretionary pension increases into account in the calculation of transfer payments.

## Guaranteed Minimum Pensions (GMP) Equalisation

In October 2018, the High Court determined that benefits provided to members who had contracted out of the state second pension should be recalculated where necessary to reflect the requirement for the equalisation of overall benefits between May 1990 and April 1997 as between men and women. In November 2020, a further ruling by the High Court determined that trustees are liable for any top-up required to transfers out of a scheme in respect of members who had contracted out of the state second pension to reflect the equalisation of overall benefits between May 1990 and April 1997 as between men and women where the transfer was made under the cash equivalent transfer value legislation. The Committee is aware of a potential liability in respect of GMP equalisation and continues to liaise with the Scheme's professional advisers to establish the financial impact on the Scheme. However, on the basis that the additional liability is not expected to have a material impact upon the Scheme, the Committee has decided not to include a specific provision for GMP Equalisation in these financial statements. As soon as the impact of the ruling on the Scheme is finalised and any related Scheme liability quantified, a liability will be included in the Scheme financial statements.

# Departure of the United Kingdom from the European Union

On 31 January 2020 the United Kingdom (UK) left the European Union (EU) and entered into a transition period for one year. On 24 December 2020 the UK Government reached a trade agreement with the EU, effectively ending the UK's involvement in the EU. The Committee continues to monitor the effect of this situation on the Scheme and takes appropriate advice as required.

## Statement of Trustee's Responsibilities in Respect of the Accounts

The British Coal Staff Superannuation Scheme is governed by the Scheme and Rules set out in the Schedule to the British Coal Staff Superannuation Scheme (Modification) Regulations 1994 and as subsequently amended. Under the Definitive Scheme and Rules, the Committee is required to obtain audited accounts. The Committee applies the accounting principles in accordance with applicable law and United Kingdom Accounting Standards including FRS 102 and makes available certain other information about the Scheme in the form of an Annual Report.

The financial statements, which comprise the Fund Account, the Statement of Net Assets and the Notes to the Accounts, are the responsibility of the Committee. The Scheme and Rules require, and the Committee is responsible for ensuring, that those financial statements:

- show a true and fair view of the financial transactions of the Scheme during the Scheme year and of the amount and disposition at the end of the Scheme year of its assets and liabilities other than liabilities to pay pensions and benefits after the end of the Scheme year; and
- include a statement that the financial statements have been prepared in accordance with UK Generally Accepted Accounting Practice including FRS 102.

In discharging the above responsibilities, the Committee is responsible for selecting suitable accounting policies, to be applied consistently, making any estimates and judgments on a prudent and reasonable basis, and for the preparation of the financial statements on a going concern basis unless it is inappropriate to presume that the Scheme will not be wound up.

The Committee is also responsible for making available certain other information about the Scheme in the form of an Annual Report.

The Committee also has a general responsibility for ensuring that adequate accounting records are kept and for taking such steps as are reasonably open to it to safeguard the assets of the Scheme and to prevent and detect fraud and other irregularities, including the maintenance of an appropriate system of internal control.

### **Trustee Statement on Going Concern**

In accordance with Financial Reporting Standard 102 and the Statement of Recommended Practice, Financial Reports of Pension Schemes (2018), the Committee has considered whether the financial statements can be prepared on a going concern basis. The Scheme will only cease to be a going concern in a situation whereby the Trustee and the Guarantor have agreed to a winding up of the Scheme.

The Committee considers it appropriate to prepare the financial statements on a going concern basis as the Scheme benefits from the Government Guarantee, which ensures the payment of the guaranteed member benefits and, in addition, they have not entered into any discussion with the Guarantor regarding winding up of the Scheme.



## **Report on the 2018 Actuarial Valuation**

The Scheme is exempt from the statutory scheme funding requirements (Part 3 of the Pensions Act 2004). Instead the funding requirements of the Scheme are set out in the Agreement signed on 13 February 2015 between the Trustee and the Guarantor.

Schedule 2 of the Agreement states that the Actuary is required to perform an Actuarial Valuation and produce a report every three years to advise the Guarantor and the Trustee of the following percentages:

- The annual compound real return (above RPI) on the Scheme's total assets that would be needed over the lifetime of the Scheme to expect to be able to meet the Scheme's future benefits payments and the Scheme's expenses (the 'Obligations Percentage'); and
- The annual compound real return (above RPI) on the Scheme's total assets that would be needed over the lifetime of the Scheme to expect to be able to meet the Scheme's future benefit payments, the Scheme's expenses and a payment to the Guarantor on 31 March 2033 equal to the Adjusted Reserve increased in line with cumulative changes in the Consumer Prices Index (the 'Buffer Percentage').

The last Actuarial Valuation was conducted as at 31 March 2018 and concluded on 28 February 2019. A summary of the valuation results is given in the table below:

	Result at 31 March 2018
Value of the Scheme assets	£9,367 million
Obligations Percentage	-0.1% pa
Buffer Percentage	1.2% pa

## Method and significant assumptions adopted at the 2018 Actuarial Valuation

The valuation methodology is to project the expected cash flows of the Scheme (and target payment to the Guarantor, as appropriate) and then to calculate, at the valuation date, the annual real rates of return required on the Scheme's assets over the Scheme's lifetime, in order to meet the Scheme's expected cash flow requirements.

The following significant assumptions were adopted for this valuation:

• As at 31 March 2018 the Actuary assumed the following about future annualised inflation:

Scheme year	Retail Price Index	Consumer Price Index
2018	3.20% per annum	2.40% per annum
2019 onwards	3.15% per annum	2.00% per annum

- Pension increases are derived from the assumed future inflation assumptions (as shown above) according to the provisions of the Scheme Rules.
- Baseline mortality rates are assumed to be in line with standard tables, adjusted to reflect recent Scheme membership experience, with future improvements projected to be in line with those underlying the Office of National Statistics 2016-based principal UK population projections.

Further details about the Actuarial Valuation are included in the Actuary's report on page 51. The next Actuarial Valuation will have an effective date of 31 March 2021.



	Deferred pensioners	EPB only*
At the beginning of year	2,150	50
Additions during the year:	-	-
Total additions:		
Reductions during year:		
Retirements:		
- normal retirement age	109	4
- commuted trivial pension	1	10
- early retirement with no actuarial reduction	19	-
- early retirement with actuarial reduction	69	-
- after further deferment	76	-
Deaths notified to the Scheme	4	2
Transfers out	4	-
Closed Records**	-	16
Total reductions	282	32
Total at end of year	1,868	18

#### \*Equivalent Pension Benefit (EPB)

Members who left service early with a refund of contributions and who were contributors between April 1961 and April 1975 generally had an Equivalent Pension Benefit (EPB) preserved in the Scheme. This is broadly equivalent to the pension to which they would have been entitled from the State Graduated Pension Scheme, had the BCSSS not been contracted out of that scheme. The BCSSS pays this from age 60 rather than from State Pension Age.

#### \*\*Closed Records

Following an annual review of unclaimed EPB records for members aged over 70 years, 16 unclaimed records were closed. These remain a liability of the Scheme and benefits will be payable should a valid claim be made.

## Analysis of changes in the number of pensioners and pensions in payment including bonuses During the year ended 31 March 2021

	со	Former ntributors		w(er)s and ependants		Children
	Number	Annual rate	Number	Annual rate	Number	Annual rate
Guaranteed		£'000		£'000		£,000
At the beginning of year	33,638	380,765	12,871	102,708	127	450
Adjustments	1	-	-	-	-	-
Adjusted opening figure	33,639	-	-	-	-	-
Additions during the year:						
Awards on retirement	277	1,629	-	-	-	-
New pension credit members	1	7	-	-	-	-
Awards on death of pensioners	-	-	800	7,214	3	10
Pension increases	-	3,154	-	800	-	3
Total additions	278	4,790	800	8,014	3	13
Deductions during year:						
Death of pensioners	1,688	19,617	1,277	9,876	-	-
Children attaining age 18 or ceasing full time education	-	-	3	14	6	18
Commuted Benefits	-	-	-	-	-	-
Closed Records	-	-	-	-	-	-
Total reductions	1,688	19,617	1,280	9,890	6	18
Total guaranteed pensions at end of year	32,229	365,938	12,391	100,832	124	445
Level Bonus*	_	75,473	_	18,642	-	69
Total	32,229	441,411	12,391	119,474	124	514

 $^{\ast}$  Payments arising from past surplus paid to pensioners, as described on page 53.

#### **Investment Report**



## Policy

The responsibility for setting the investment policy of the Scheme lies with the Committee. Decisions concerning the establishment of investment objectives, risk parameters and formulation of an investment strategy which seeks to achieve the objectives are made by the Committee. The Investment Subcommittee (ISC) is responsible for overseeing the efficient implementation of the investment strategy and deciding on the most appropriate investment structure within delegated parameters. Decisions are made after consideration of advice from CPTI, the Scheme's investment adviser. Day-to-day investment decisions are delegated to the Scheme's investment managers who are required to follow specific guidelines.

The Committee takes professional advice to ensure that risk in the long-term strategy is within acceptable limits.

#### **Investment Review and Performance**

The year to March 2021 was positive for financial markets, despite the very bumpy start caused by the COVID-19 pandemic and the resulting economic shutdowns. For most of the year, returns were driven by a small cohort of very large technology companies, although other sectors started to outperform following the announcement of the first vaccine in November. Returns have been driven by the speed at which the vaccines were developed and by the unprecedented level of support provided by both central banks and fiscal authorities.

Despite the strong recovery in the second half of the year, policymakers have continued to provide stimulus to their economies. US policymakers have been the most active and the new Biden administration has announced almost \$6 trillion in new spending. Market participants have become concerned that too much stimulus is being added to the economy, particularly in the US, which could over time lead to higher inflation.

Global equity markets as measured by the FTSE All World Index rose by 39.6% in sterling terms over the year, whilst the FTSE All Gilt Total Return Index fell by 1.1%.

Global credit as measured by the Bloomberg Barclays Global Aggregate Credit Total Return Index rose by 7.4% and UK commercial property, as measured by the IPD All Property Index, had a total return of 1.1%. Sterling experienced some volatility over the year. Until September, sterling depreciated against the euro and was flat against the US dollar. After which, sterling appreciated strongly against both currencies, up 9.5% against the US dollar and 3.5% against the euro in the period. Part of this recovery can be attributed to the UK's relatively successful vaccine rollout which is expected to help the economy rebound faster compared to its peers. The UK also left the EU on 31 December 2020, increasing confidence in sterling as uncertainty around a 'no deal' Brexit was removed.

During the year, the Committee reduced the exposure to government bonds, investing the proceeds into investment grade credit. They also liquidated the global multi-asset credit mandate and invested the proceeds into public equities. There have been some further property disposals over the year in line with the Committee's previous decision to reduce exposure to property. The Committee has also decided to liquidate the global macro investment, phased over the next year and to also reduce the investment in shipping over the next few years. In aggregate, the cash received from private equity, special situations and private debt investments was higher than expected with some of this reinvested back into public equities and investment grade bonds.

The Scheme continued to hedge part of its foreign equity exposure against the US dollar, euro and yen.

## The Scheme's investment managers and values of investment assets held at market value at 31 March 2021 are shown below:

Total Net Assets	
£m	
Cash	
Cash	169
Global Government Bonds	
BlackRock	296
Wellington	311
	607
Global Investment Grade Credit	
Wellington	516
PGIM	528
BlackRock	553
	1,597
Private Debt	
Apollo	242
Bain Capital	191
Ares	188
Goldman Sachs MBD	115
HIG Whitehorse	81
	817
Special Situations Debt	
Various	708
Public Equity	
BlackRock	1,167
AQR	346
Cantillon	162
Baillie Gifford	140
Lazard	121
Genesis	117
Edinburgh Partners	91
JO Hambro	113
Schroders	108
Green Court	54
	2,419

Private Equity	
Various	1,363
Property	
LaSalle	1,024
Global Infrastructure	
Goldman Sachs	14
UK Infrastructure	
Dalmore	376
Greencoat Solar	67
Aviva	62
	505
Global Macro	
Bridgewater	217
Other Opportunities	
Apollo Insurance	66
Shipping	
Tufton Oceanic	105
Residual cash, assets and liabilities	(14)
Net Assets as at 31 March 2021	9,597

The manager totals include investment debtors and creditors and investment cash.

The analyses shown above are based on the underlying investments. These differ from the classification used in note 6 to the accounts which have been presented in line with accounting standards.



The Committee uses JP Morgan Investor Services (JP Morgan) to provide an independent measure of investment performance. Annualised returns over one, three and five year periods are shown below.

	Scheme Return %	Benchmark %
1 Year	16.64	16.62
3 Years	7.50	8.36
5 Years	9.12	9.53

The benchmark is a composite of individual asset class benchmarks, weighted in accordance with the investment strategy agreed by the Committee. It provides an indication of how effectively the Scheme's investment strategy has been executed in the period under review.

The Scheme has marginally underperformed the (strategic) benchmark over three and five years. The underperformance has been largely driven by a below benchmark allocation to US stocks and to highly priced US technology stocks in particular. In addition, changes in the markets have meant that absolute return benchmarks, which we use for measuring the performance of a variety of assets including private debt, property and shipping, have become less accurate indicators of returns. The Committee, therefore, intend to review the benchmarks used to measure performance for these asset classes, to ensure they have more meaningful comparators in future.

### **Custodial and Cash Arrangements**

The Scheme's quoted securities are held by a custodian, JP Morgan, who also provides investment accounting, investment performance measurement, securities lending and other fund services. The Scheme's custodian relationship, including all the other services, were transferred to Northern Trust with effect from 1 April 2021. All the assets in custody with JP Morgan were transferred with effect from that date and the transition to Northern Trust, including a full reconciliation of all cash and securities positions, substantively completed over the course of the month.

Insight Investment managed most sterling cash balances within their Liquidity funds until March 2021. Cash held by Insight was transferred to JP Morgan Chase Bank NA ahead of the transfer of the custodian relationship to Northern Trust on 1 April 2021. The remaining cash was placed on deposit in the name of the Scheme. All future residual cash balances will be held within Liquidity Funds with Northern Trust from 1 April 2021.

The Committee's approval is required for any borrowings in excess of agreed short-term facilities with JP Morgan Chase Bank NA, Northern Trust and Lloyds Bank plc. Public equities and bonds are registered in the name of nominee companies controlled by the Scheme's custodian or sub-custodians. Passively managed securities are held in pooled funds, who appoint their own custodian.

Property investments are primarily registered in the name of Coal Pension Properties Limited (CPPL) or Crucible Residential Properties Limited (CRPL) which are nominee companies controlled jointly by the Scheme and MPS and incorporated for the purpose of holding title to the Scheme properties. Title deeds are held by firms of solicitors. Trust deeds between the nominee companies and the Schemes establish that the properties are held on behalf of the Schemes and which Scheme holds which property.

Private equity, special situations debt and shipping investments are held in the name of the Coal Staff Private Equity Trust on behalf of the Scheme.

Global and UK infrastructure and private debt investments are held in the name of Coal Staff Superannuation Scheme Ltd on behalf of the Scheme.

Regular reconciliations are carried out of evidence of title and value held by the custodian with records maintained by the Scheme's investment managers.

### **Responsible Investing**

The Trustee has agreed a responsible investment policy, which covers long-term sustainability, the strategic consideration and integration of environmental, social and governance ("ESG") factors, and stewardship of the Scheme's investments. In compliance with the Occupational Pension Schemes (Investment and Disclosure) Regulations 2019 the most significant engagement and voting activities in the year are now included in the Implementation Statement on page 23.

## **Securities Lending**

The Scheme participates in securities lending through its custodian, JP Morgan. Approved borrowers are required to provide collateral valued in excess of securities on loan. Additional controls include limits on lending to borrowers and restrictions on acceptable collateral.

## Investment management fees, operating and transaction costs

Investment management fees, including fees deducted at source and other operating costs, are monitored closely to determine whether the Trustee is getting value for money from its investment managers. The management of transaction costs and the obligation to seek best execution is the responsibility of each investment manager, with whom there is regular dialogue.

## Derivatives

The Committee has authorised the use of equity, foreign exchange and bond index futures and options, credit default swaps, currency, interest rate inflation and total return swaps. These are used by the Scheme's investment managers to contribute to the reduction of risk and to facilitate efficient portfolio management (including the reduction of cost or the generation of additional capital or income with an acceptable level of risk). Controls in place include authorisation of permitted instruments, limits on market exposures and on total tracking errors and collateral requirements.

The Custodian also provides an independent valuation for derivatives.

## **Currency Hedge**

Exposure to all non-sterling currencies within global government bonds, global investment grade credit and private debt is 100% hedged. Exposure to US dollars, euros and yen is 75% hedged in relation to developed public equity.

## **Appreciation**

The Committee wishes to acknowledge the assistance it has received from all of its appointees over the year and to record its thanks for the work carried out by them.



## **Overview**

BCSSS is a Defined Benefit scheme and the primary focus of this implementation statement is how the Committee have actioned the engagement and voting policies as outlined in the Statement of Investment Principles. The Committee approved a new Statement of Investment Principles on 30 September 2020. The Scheme's Corporate Governance Policy was unchanged during the Scheme year.

The Committee believes that effective engagement and intervention requires a deep knowledge of the underlying businesses in which the Scheme invests and for this reason they have chosen to work closely with EOS at Federated Hermes ("EOS") for many years. EOS undertake the engagement and voting activities for most of the public equity managers, except those who demonstrate to the Committee that they effectively undertake this activity on the Scheme's behalf and that it is an integral part of their investment process.

For other investment classes the Committee relies upon its investment adviser, CPTI, to undertake effective due diligence and ongoing monitoring to ensure that ESG considerations are considered in the selection, retention and realisation of investments through its investment managers.

## **Voting & Engagement Activity**

The voting and engagement reports from EOS and the other investment managers are published on the Scheme website (www.bcsss-pension.org.uk/aboutyour-scheme/responsible-investing) or in the case of BlackRock reporting on the passive equity mandate, there is a link to their website. We have summarised below the breakdown of our public equity voting and engagement activity across EOS and the other investment managers as at 31 March 2021.

Managers undertaking Voting & Engagement activity	Allocation at 31/03/2021
EOS	38.3%
BlackRock	48.2%
Baillie Gifford	5.8%
Schroders	4.5%
Green Court	2.2%
AQR China	0.9%

## **Proxy voting services**

EOS, BlackRock, Baillie Gifford, Schroders and AQR China subscribe to voting research on investee companies from proxy advisors such as ISS. However, all voting decisions are made independently by the respective managers.

## **Voting Activity**

We have identified below some of the most significant votes undertaken by the Scheme over the course of the year by the managers with the largest equity allocations. We have focused on those votes where the Scheme voted against the recommendation proposed by the management and the reason for that decision.

All of the significant votes were consistent with the Scheme's voting policy including in relation to linking pay and performance; promoting board independence and diversity; promotion of equitable shareholder rights; and appropriate governance disclosure.

Voting provider	Company	Date	Summary of resolution	Rationale for decision	Outcome of vote
EOS	Tencent	13/05/2020	Approve issuance of equity or equity- linked securities without pre-emptive rights	Issue of equity raises concerns about excessive dilution of existing shareholders	Pass
EOS	Fidelity National Information Services	28/05/2020	Advisory vote to ratify named executive officers' compensation	Apparent failure to link pay and appropriate performance	Fail
EOS	American Tower Corporation	18/05/2020	Report on Political Contributions and Expenditures	Shareholder proposal promotes transparency	Fail
EOS	Intercontinental Exchange	15/05/2020	Elect Director Frederic V. Salerno	Concerns related to approach to board diversity	Pass
EOS	The Procter & Gamble Company	13/10/2020	Report on Efforts to Eliminate Deforestation	Shareholder proposal promotes better management of ESG risks	Pass
BlackRock	Danske Bank	07/05/2020	Approve Board Remuneration for 2020 and 2021	Concerns over sizeable increases across all roles	Pass
BlackRock	Volkswagen AG	30/09/2020	Re-election of Supervisory Board member H.A. Al Abdulla	Would be a 12 year tenure, reducing level of independence on the Supervisory Board	Pass
Baillie Gifford	Amazon.com	27/05/2020	Shareholder proposal to improve the transparency of corporate lobbying policies	Lack of transparency related to indirect spending on lobbying	Fail
Baillie Gifford	Kering	16/06/2020	Approve Remuneration Report	Concerns with the link between pay and performance	Pass
Schroders	Raven Property Group	06/07/2020	Approve Remuneration Report	Lack of disclosure with actual award level not known	Pass



## **Engagement Activity**

CPTI, as primary investment advisor to the Committee, regularly engages with EOS and the relevant investment managers with regards to engagement and voting, on behalf of the Committee. This helps to ensure that the Scheme's interests are being represented in accordance with the policy agreed by the Committee over the period. CPTI have recently reviewed EOS's 2021 voting principles and are undertaking a review of the other managers who are currently voting on behalf of the Scheme. The primary focus is on reviewing conflicts between company management relationships and voting principles on key areas such as diversity, remuneration and climate change.

EOS and our investment managers are kept under review with consideration given as to whether the voting and engagement best rests with the underlying investment manager or a third-party provider and whether EOS remains the appropriate third-party provider for the Scheme.

Engagements with the Scheme's investee companies are typically undertaken by the respective managers over multiple years. We include below summaries of two example case studies of engagements that EOS have conducted on behalf of the Scheme over the year to 31 March 2021.

#### Associated British Foods case study

EOS has been engaging with the company since 2013, to gain a better understanding of its approach to risk management. During the pandemic, EOS had a candid conversation with Associated British Foods CFO on this issue.

ABF is a British multinational food processing and retailing company, which owns high street fashion store Primark, plus Twinings tea and Dorset Cereals among other brands.

The CFO said that the company had used the crisis as an opportunity to increase its engagement with employees and to trial technology to communicate with divisions. EOS discussed with ABF the different types of risks faced by the company and highlighted the difficulties in aggregating risks at the group level, as well as the risk of possible blind spots due to the long tenure of executives. The CFO acknowledged this and stressed the valuable input of newer board members.

EOS highlighted the key personnel risk inherent in ABF's approach, to which the company provided a strong response based on developing people and fostering a web of relationships with different business functions. EOS were reassured by the CFO's ability to demonstrate a personal connection at the operating level. Overall, ABF's portfolio of businesses and conservative balance sheet made it appear resilient to crisis. The CFO also indicated that the company would include reverse stress tests in its risk management going forward and undertake an external board evaluation in 2021. EOS continue to engage with ABF on risk management and board composition, as well as on the environmental impact of fashion in their dialogue with Primark.

#### Baidu case study

EOS's engagement regarding concerns about the company's lack of compliance with the EU's General Data Protection Regulation began in 2018, when they met the co-founder, chair and CEO, and the CFO of Baidu, the Chinese search engine and internet platform. EOS expressed concerns that without appropriate measures, the company would be at risk of exposure to fines from regulators or even lawsuits from customers and search engine users. Baidu assured EOS that it was working towards becoming compliant.

EOS shared global best practices on data privacy management and disclosure, and encouraged collaboration across the company to establish a corporate culture of data protection awareness. From 2019, EOS intensified their engagement and progressed the dialogue towards the responsible use of big data and artificial intelligence, sharing their white paper on AI and data governance, and good practice around this rapidly evolving topic. Between 2018 and June 2020, EOS had nine interactions with the company on data privacy and protection. In 2019, the company disclosed to EOS that it had introduced a preliminary three lines of defence robust governance structure, refining this in 2020 to ensure information security and data privacy, with the relevant training for employees and business partners. This aligns with EOS's ongoing engagement with the company around data governance risks along the supply chain and their request to proactively manage this.

Baidu also confirmed that it had introduced the "Three C Principles" – covering consent, clarity, and control of data privacy protection. A privacy protection system was established, overseen by the Baidu data privacy protection committee, composed of Baidu's top executives.

The company also established a data assets committee, safety committee, and a committee of professional ethics, and said that it had introduced a review mechanism throughout the business, centred around privacy-by-design and privacy impact assessments. It also said that it takes privacy protection into consideration along the whole life cycle of its products and services, including data processing, and requires that business planning must be carried out simultaneously with privacy protection planning.

### Wider Stewardship initiatives

The Scheme is also a signatory to the Financial Reporting Council's (FRC) UK Stewardship Code which was updated with effect from 1 January 2020. This sets out several areas of good practice to which the FRC believes institutional investors should aspire. It also describes the steps that asset owners can take to protect and enhance the value that accrues to the ultimate beneficiary. The updated Code broadens the definition of stewardship and explicitly places an obligation on signatories to consider how ESG issues impact on investments. The Scheme will be required to report annually on its stewardship activities to remain a signatory and has submitted its annual Stewardship Code report for 2020. As part of the 2020 Stewardship Code and following the agreement of a new Responsible Investment Policy in 2018, CPTI, on behalf of the Committee, has been strengthening its oversight of the investment managers approach to Stewardship across all asset classes. CPTI regularly reviews the Scheme's investment managers in relation to their integration of environmental, social and governance ("ESG") factors in investment decision making and has developed a robust rating system to identify leaders and ensure minimum standards are met.

External investment managers must be able to explain the ESG considerations included in making investment decisions. In particular, investment managers must be able to demonstrate that where there is a material risk or return consideration to an underlying investment from one or more ESG factors, they are able to identify, model as appropriate, and consider the potential threats and/or opportunities to their investment case. CPTI continue to evolve this assessment, in particular, with an increased focus on climate change and with access to more ESG data. This includes work to better understand the exposure to climate risk within the investment portfolio by looking at various carbon emission measures. The Scheme is also exploring a number of investments in climate opportunities in both private markets and public equities.

For and on behalf of the Committee of Management:

Dame Kate Barker Chairman

Alan Whalley Committee Member

16th July 2021



#### Year ended 31 March 2021

	Note	2021 £m	2020 £m
Contributions and benefits			
Benefits paid and payable	2	(587)	(600)
Payments to and on account of leavers	3	(1)	(3)
Administrative expenses	4	(3)	(3)
Net withdrawals from dealings			
with members		(591)	(606)
Returns on investments			
Investment income	5	229	287
Change in market value of investments	6	1,232	(262)
Investment management expenses	7	(33)	(31)
Net returns on investments		1,428	(15)
Net increase/(decrease) in the Fund during the	year	837	(621)
Net assets of the Scheme at the beginning of the	ne year	8,760	9,381
Net assets of the Scheme at the end of the year	r	9,597	8,760

#### As at 31 March 2021

	2021	2020	
	Note	£m	£m
Investment assets	6		
Equities		1,329	936
Fixed income securities	8	2,826	2,734
Property	9	1,024	1,059
Pooled investment vehicles	10	3,916	3,297
Derivatives	11	72	225
Shipping	12	102	148
Cash and cash equivalents		386	781
Other financial assets	13	114	71
		9,769	9,251
Investment liabilities	11		(440)
Derivatives	11	(71)	(410)
Other financial liabilities	13	(108)	(89)
Net investment assets		9,590	8,752
Current assets	18	16	17
Current liabilities	19	(9)	(9)
Net assets of the Scheme at 31 March		9,597	8,760

The accounts summarise the transactions of the Scheme and deal with the net assets at the disposition of the Trustee. They do not take account of obligations to pay pensions and benefits which fall due after the end of the Scheme year. The actuarial position of the Scheme, which does take account of such obligations, is dealt with on page 15 of the Report of the Committee of Management. These financial statements should be read in conjunction with actuarial position reported on page 15.

The notes on pages 29 to 47 form part of these financial statements.

These accounts were approved by the Committee on 16th July 2021.

For and on behalf of the Committee of Management

Dame Kate Barker Chairman

Alan Whalley Committee Member

Scheme Registration Number: 10151637



## **1. Accounting policies**

#### **Basis of preparation**

The accounts have been prepared in accordance with Financial Reporting Standard 102 (FRS 102) - the Financial Reporting Standard applicable in the UK and Republic of Ireland issued by the Financial Reporting Council and with the guidelines set out in the Statement of Recommended Practice – Financial Reports of Pension Schemes (2018) (SORP). The principal accounting policies applied in the preparation of these accounts are set out below.

The Scheme is established as a trust under English law. The address for enquiries to the Scheme is included in the compliance statement on page 52.

#### **Basis of accounting**

The accounts include the assets and liabilities, excluding obligations to pay pensions and benefits after the end of the Scheme year, together with the net income arising during the year. The majority of assets and liabilities are held through nominee, trustee or subsidiary companies, limited partnerships and other pooling arrangements.

#### **Basis of consolidation**

The results of subsidiary undertakings are included from the date of acquisition and up to the date of disposal using the acquisition method of accounting.

#### **Investment income**

Income is recognised when the Scheme's right to receive payment is established as follows:

Income from equity investments is included in the accounts on the date when the securities are quoted ex-dividend, or where no ex-dividend is quoted, when the Scheme's right to receive the payment is established.

Income from fixed income securities, property, shipping and cash is taken into account on an accruals basis. Income from property and shipping is stated net of any expenses which relate directly to the income against which it has been incurred. Income arising from the underlying investments of the pooled investment vehicles that is reinvested within the pooled investment vehicles is reflected in the unit price and is reported within the change in market value. Where income is distributed it is included in investment income when the Scheme's right to receive payment is established. Distributions from pooled investment vehicles which are not split between income and realised gains are included in change in market value.

#### **Individual transfers**

Individual transfers from the Scheme during the year are included in the accounts on the basis of when the member liability is accepted by a registered pension arrangement.

#### **Benefits**

Benefits payable are included in the accounts on an accruals basis when the member notifies the Trustee as to the type or amount of benefit to be taken or, where there is no choice, on the date of retirement or leaving.

## Administrative expenses and investment management expenses

Administrative expenses and investment management expenses, where they are invoiced directly, are accounted for on an accruals basis. The invoiced amounts expensed, exclude recoverable value added tax. Some investment managers deduct their fees directly from the Fund and these are reflected within the change in market value. Irrecoverable VAT is reflected within the appropriate expense heading.

#### **Foreign currencies**

Transactions in foreign currencies during the period, including purchases and sales of securities, investment income and expenses, are translated at the rate of exchange prevailing on the date of the transaction. Amounts denominated in foreign currencies at the year-end are translated into sterling, the Scheme's functional currency, at the rate of exchange ruling at the year-end date. Gains and losses on foreign currency denominated investments are shown in aggregate within the change in market value of investments to which they relate in the Fund Account. Gains and losses relating to cash are included in investment income.

#### Change in market value

The change in market value of investments during the year comprises all increases and decreases in market value of investments held at any time during the year, including profits and losses realised on sales of investments during the year.

#### Investment assets and liabilities

The Statement of Net Assets includes investments at fair value and details of the valuation techniques involved in estimating fair values of certain investments are included below and in note 16.

#### **Taxation**

The Scheme is a registered Pension Scheme under Chapter 2 of Part 4 of the Finance Act 2004 and is therefore exempt from income tax and capital gains tax.

#### Fair value measurement

The Committee measures all of its investments at fair value at each reporting date.

Fair value is the amount for which an asset could be exchanged or a liability settled between knowledgeable willing parties in an arm's length transaction. FRS 102 and the SORP require the use of a three-level hierarchy to describe the way the estimate was carried out as shown in note 16.

The methods of determining fair value for the principal classes of investments are detailed below.

- Equities and fixed income securities which are traded in an active market are included at the quoted price, which is normally the bid price. Transaction costs arising on all investment purchases and sales are charged to the Fund Account within change in market value by adding to purchase costs and netting against sale proceeds, as appropriate for all investment types.
- The fair value of fixed income securities which comprise various types of debt instruments which are unquoted or not actively traded on a quoted market are either based on advice from the respective investment manager or are evaluated by pricing vendors using financial models and comparable security data.

- The value of shipping and pooled investment vehicles which are unquoted or not actively traded on a quoted market, are estimated by the Committee based on advice from the respective investment manager. Where the value of a pooled investment vehicle is primarily driven by the fair value of its underlying assets, the net asset value advised by the fund manager is normally considered a suitable approximation to fair value. Where the last valuation provided by the investment manager is prior to the year-end, the valuation is adjusted for cash flows in the intervening period.
- Unitised pooled investment vehicles comprising unit linked insurance policies which are not traded on an active market but where the manager is able to demonstrate that they are priced daily, weekly or at each month end, and are substantially traded on all pricing days, are included at the last price provided by the manager at or before year-end.
- Property is valued at open market value as at 31 March 2021, determined in accordance with the Royal Institution of Chartered Surveyors' Appraisal and Valuation Standards and the Practice Statement contained therein. The properties have been valued by Cushman and Wakefield (C&W), Chartered Surveyors, an external independent valuer with recognised and relevant professional qualifications who has recent experience of the locations and types of properties held by the Scheme, taking account of, amongst other things, the current estimate of rental values and market yield.
- Futures are contractual arrangements to buy or sell a specified financial instrument at a specific price at a predetermined future date, are traded in standardised amounts on regulated exchanges, and are subject to daily cash margin requirements. They are valued at the fair value as determined by the closing exchange price as at the year-end.
- Swaps are contractual agreements between two parties to exchange streams of payments over time based on specified notional amounts, and normally transacted over-the-counter (OTC). They are valued at the current value of future expected cash flows arising from the swap, determined using a discounted cash flow model and market data at the reporting date.
- Forward foreign exchange contracts are customised contracts transacted in the OTC market. They are valued by determining the gain or loss that would arise from closing out the contract at the year-end by entering into an equal or opposite contract at that date.



• Options are contractual arrangements that convey the right, but not the obligation, for the purchaser either to buy or sell a specified amount of a financial instrument at a fixed price, either at a fixed future date or at any time within a specified period. Exchange traded options are valued at the fair value as determined by the exchange price for closing out the option as at the year-end.

#### **Other investment arrangements**

The Committee continues to recognise assets it has lent under securities lending arrangements to reflect its ongoing interest in those securities. Collateral received in respect of these arrangements is disclosed in note 15 but not recognised as a Scheme asset.

Collateral payments and receipts in respect of OTC derivative contracts and initial margin deposits in respect of futures contracts are reported within cash.

## 2. Benefits

	2021 £m	2020 £m
Pensions	450	466
Dependant benefits	122	124
Commutations and lump sum retirement benefits	15	10
Total	587	600

## 3. Payments to and on account of leavers

	2021 £m	2020 £m
Individual transfers to other schemes	1	3

### 4. Administrative expenses

	2021 £m	2020 £m
Pension Administration	2	2
Legal, Actuarial and Other fees	1	1
Total	3	3

## **5. Investment income**

	2021 £m	2020 £m
Dividends from equities	18	25
Income from fixed income securities	103	138
Net rents from properties	42	49
Income from pooled investment vehicles	41	35
Net income from shipping	23	26
Interest on cash deposits and margin accounts	1	1
Other	1	4
Total	229	278

Net rents from properties is stated after deducting £15 million (2020: £10 million) of property related expenses. Net income from shipping is stated after deducting £24 million (2020: £27 million) of shipping related expenses.

## **6.** Investment reconciliation table

	Value at 1 April 2020	Purchases at cost and derivative payments	Sales proceeds and derivative receipts	Change in market value	Value at 31 March 2021
	£m	£m	£m	£m	£m
Equities	936	506	(522)	409	1,329
Fixed income securities	2,734	3,316	(3,159)	(65)	2,826
Property	1,059	18	(3)	(50)	1,024
Pooled investment vehicles	3,297	647	(659)	631	3,916
Derivatives	(185)	947	(1,103)	342	1
Shipping	148	-	(40)	(6)	102
Cash and cash equivalents	781	-	(376)	(19)	386
Other financial assets and liabilities	(18)	34	-	(10)	6
Total investments	8,752	5,468	(5,862)	1,232	9,590

Transaction costs are included in the cost of purchases and deducted from sale proceeds. Direct transaction costs include costs charged to the Scheme such as fees, commissions and stamp duty.

Transaction costs analysed by main asset class and type of costs are as follows:

	Commissions 2021	Total 2021	Total 2020
	£m	£m	£m
Equities	1	1	1
Property	-	-	1
Shipping	1	1	-
Total	2	2	2

In addition to the transaction costs disclosed opposite, the Scheme also incurs indirect transaction costs on private debt, special situations debt, private equity and pooled investment vehicles. Such costs are taken into account in calculating the bid-offer spread of these investments and are not separately reported.



## 7. Investment management expenses

	2021 £m	2020 £m
Administration, management and custody	28	26
Other advisory fees	5	5
Total	33	31

Other advisory fees include £2.5 million (2020: £2.3 million) of costs relating to CPTI, the Scheme's investment adviser. Also included in other advisory fees are £2.8 million (2020: £2.8 million) of legal and other third-party adviser costs.

#### 8. Fixed income securities

	2021 £m	2020 £m
Bonds	2,078	1,841
Loans	748	893
Total	2,826	2,734

Loans comprise secured loans made direct to entities through five investment managers principally to businesses based in the UK, continental Europe and the US and bank loans which are debt financing obligations issued by a bank or similar financial institution purchased via the secondary market. Loans are not traded on an active market which may restrict the ability of the Scheme to realise them at short notice.

### 9. Property

	2021 £m	2020 £m
UK property	1,024	1,059

When property investments are sold, the period between the initiation and completion of the disposal process can take time.

The preparation of financial statements requires the Trustees to make estimates and assumptions that affect the reported amounts of assets and liabilities, disclosures of contingent assets and liabilities, and the reported amounts of income and expenses during the reporting period. Actual results could differ from these estimates.

In order to give a clearer picture of the impact on the Scheme's results or financial position of potential changes in significant estimates and assumptions, a sensitivity analysis to assess the impact of a change of 10% in value of directly held properties determined that the valuation could change by £102 million (2020: £106 million). This analysis is based on assumptions and conditions prevailing at the year-end and should be used with caution. The effects provided are not necessarily indicative of the actual effects that would be experienced because the Scheme's actual exposures are constantly changing.

### **10. Pooled investment vehicles**

	2021 £m	2020 £m
Global macro	217	190
Global and UK infrastructure	519	495
Private equity	1,363	1,197
Special situations debt	708	725
Unit linked insurance policies	1,043	606
Insurance	66	84
Total	3,916	3,297

Pooled investment vehicles include holdings in UK and overseas equities, bonds, loans, derivatives, infrastructure and insurance. The underlying investments of the special situations debt investments are principally loans made to companies in Europe and the US. Global and UK infrastructure, private equity, special situations debt and insurance investments are not traded on an active market which may restrict the ability of the Scheme to realise them at short notice.

The Scheme is sole investor in one UK Infrastructure pooled arrangement valued at £259m (2020: £263m).

## **11. Derivative contracts**

	2021 £m	2020 £m
Assets		
Futures contracts	5	3
Forward foreign exchange contracts	57	206
Swaps	10	16
Liabilities		
Futures contracts	-	(6)
Forward foreign exchange contracts	(39)	(368)
Swaps	(32)	(32)
Options	-	(4)
Net derivative contracts	1	(185)

#### **Objectives and policies for holding derivatives**

The Committee has authorised the use of derivative financial instruments by its investment managers as follows:

- Forward foreign exchange contracts are used to provide the Scheme with protection against changes in exchange rates which may adversely affect the value of overseas investments in foreign currencies.
- Futures contracts are used to provide the Scheme with exposure to the equity and bond markets.
- Swaps are used for efficient portfolio and risk management as well as hedging purposes in pursuit of the Scheme's investment objective. They provide exposure to interest bearing assets and debt investments in both sterling and foreign currencies.
- Option contracts have been entered into in order to provide protection for the Scheme's exposure to equities should adverse market movements arise.



#### Forward foreign exchange contracts

	Bought	Sold	Asset	Liability
	£m	£m	£m	£m
Euro	288	(1,043)	24	(2)
Sterling	5,259	(1,979)	-	-
US dollar	2,415	(4,417)	19	(32)
Yen	51	(198)	9	-
Other	343	(701)	5	(5)
Total	8,356	(8,338)	57	(39)

The table above aggregates the exposures to currencies acquired or sold through over the counter forward foreign exchange contracts at year end sterling values.

#### **Futures contracts**

The Scheme holds long and short index futures contracts with economic exposure of £139 million (2020: £204 million) and £367 million (2020: £202 million) respectively. The majority expire within 3 months of year-end and are held on various global market indices. The market values of these positions are an asset of £5 million (2020: £3 million) and a liability of £nil (2020: £6 million) giving a net asset position of £5 million (2020: net liability £3 million).

#### **Swaps contracts**

Contract	Expiration	Nature of Swap	Notional Principal £m	Asset £m	Liability £m
Interest rate swaps	1 to 30 years	Paying and receiving fixed for floating	2,186	10	(32)

The notional principal amount of the swap is used for the calculation of cash flow only. At the end of the year the Scheme held collateral of £4 million (2020: £24 million) in respect of OTC swaps.

#### **12. Shipping**

	2021 £m	2020 £m
Shipping	102	148

The Scheme's shipping investments are held through wholly owned subsidiary undertakings. When shipping investments are sold, the period between the initiation and completion of the disposal process can take time.

## 13. Other financial assets and liabilities

	2021 £m	2020 £m
Amounts due from brokers	66	32
Outstanding income and withholding	47	38
Other debtors	1	1
Amounts due to brokers	(61)	(43)
Other creditors	(47)	(46)
Total	6	(18)

## **14. AVC investments**

Members' additional voluntary contributions (AVCs) are invested separately from the Scheme in investments administered by the Prudential Assurance Company Limited. The value of the AVC fund is included in other financial assets, and movements in the AVC fund value are included in the Fund Account. The AVC fund value at 31 March 2021 was £0.2 million (2020: £0.2 million).

### **15. Securities lending**

The Scheme participates in public equity and fixed income securities lending through its custodian. Approved borrowers are required to provide collateral valued in excess of securities on loan. The value of securities on loan and the collateral provided is shown in the table below. Securities on loan prior to the year end were returned to the Scheme due to the custodian transition from JP Morgan to Northern Trust.

	Securities on Ioan 2021 £m	Collateral provided 2021 £m	Securities on Ioan 2020 £m	Collateral provided 2020 £m
Equities	-	-	99	105
Fixed income securities	-	-	548	593
Total	-	-	647	698



#### **16.** Fair value hierarchy of assets and liabilities

FRS 102 requires the disclosure of financial instruments held at fair value by class under the following hierarchy:

- Level 1 the unadjusted quoted price in an active market for an identical asset or liability that the entity can access at the measurement date;
- Level 2 inputs other than quoted prices included within level 1 that are observable (i.e. developed using market data) for the asset or liability, either directly or indirectly;
- Level 3 inputs are unobservable (i.e. for which market data is unavailable) for the asset or liability.

#### Fair value hierarchy of investment assets and liabilities 2021

	Level 1 £m	Level 2 £m	Level 3 £m	Total £m
Equities	1,329	-	-	1,329
Fixed income securities	645	1,438	743	2,826
Property	-	-	1,024	1,024
Pooled investment vehicles	-	1,043	2,873	3,916
Derivatives	5	(4)	-	1
Shipping	-	-	102	102
Cash and cash equivalents	386	-	-	386
Other financial assets and liabilities	6	-	-	6
Total investments	2,371	2,477	4,742	9,590

#### Fair value hierarchy of investment assets and liabilities 2020

	Level 1 £m	Level 2 £m	Level 3 £m	Total £m
Equities	936	_	_	936
Fixed income securities	1,047	795	892	2,734
Property	-	-	1,059	1,059
Pooled investment vehicles	-	606	2,691	3,297
Derivatives	(7)	(178)	-	(185)
Shipping	-	-	148	148
Cash and cash equivalents	689	92	-	781
Other financial assets and liabilities	(18)	-	-	(18)
Total investments	2,647	1,315	4,790	8,752

Derivative contracts netting to a liability of £178 million and previously recorded in level 3 in 2020, have been re-classified as level 2 under the fair value hierarchy.

#### **Valuation techniques**

#### **Equities**

Equities are normally quoted at bid prices which are readily available and regularly occurring in active markets from relevant securities exchanges. These are included at level 1 in the fair value hierarchy.

#### **Fixed income securities**

The Committee invests in fixed income securities (bonds) which are traded regularly on an active market. They are included at levels 1 and 2 in the fair value hierarchy. In the absence of a quoted price in an active market, bonds which are investment grade, are valued on a 'clean' basis which excludes accrued interest using observable market data such as recently executed transaction prices of securities of the issuer or comparable issuers. They are included at level 2 in the fair value hierarchy.

Secured loans described in note 8 are valued by the investment managers using discounted cash flow techniques for which significant inputs are the amount and timing of future expected cash flows, market yields, current performance and recovery assumptions and applicable publicly available comparable company valuations. Bank loans described in note 8 are traded OTC and are valued using an evaluated bid price provided by a pricing vendor using financial models and comparable market security data. These are included at level 3 within the fair value hierarchy.

#### **Property**

The valuation of investment property at the Scheme's year-end is performed by C&W who are an external, independent valuer with current knowledge of the relevant markets and the skills and understanding to undertake the valuations competently.

For properties in the course of development, construction and associated costs in respect of both the work completed and the work necessary for completion together with a completion date have been considered. Valuations of completed buildings have been based on an assumption that all works of construction have been carried out in accordance with the building contract and specifications, current British standards and any relevant codes of practice. The properties have been valued at market value which is primarily derived using comparable recent market transactions on arm's length terms and has taken account of current and estimated annual rents receivable and market yields such as net initial yield, nominal equivalent yield and true equivalent yield. Property investments are included at level 3 in the fair value hierarchy.

#### Pooled investment vehicles

Pooled investment vehicles which are traded regularly are included at level 2 of the fair value hierarchy. The prices are published by the pooled investment vehicle manager at bid price on a daily or weekly basis.

Unquoted pooled investment vehicles are reported using the net asset value (NAV) of the fund. The NAV is determined by the pooled investment vehicle manager using fair value principles to value the underlying investments of the pooled arrangement. These investments, which can also be subject to redemption notice periods and are not traded regularly, are included at level 3 of the fair value hierarchy.

#### **Derivatives**

The investment managers use valuation models which incorporate foreign exchange spot and forward rates and interest rate curves for determining fair values of OTC forward foreign exchange contracts. The valuation techniques include forward pricing using present value calculations and other inputs into these models. These investments are included at level 2 in the fair value hierarchy.

Exchange traded future contracts are stated at fair value using market quoted prices. These are included at level 1 in the fair value hierarchy.

Swaps are valued at the net present value of future cash flows arising therefrom. These are included at level 2 in the fair value hierarchy.

Exchange traded options are valued at the fair value as determined by the exchange price for closing out the option as at the year-end. These are included at level 1 in the fair value hierarchy.



#### Shipping

With the exception of three vessels, the fair value of shipping investments is derived by obtaining a broker valuation for the vessels. The broker valuation uses the sales comparison approach which is then adjusted by the investment manager for differences in key attributes such as vessel type, features, age, cargo, capacity and potential freight earnings. For the vessels where a broker valuation is not available, the investment manager has determined the value using a discounted cash flow model where significant inputs are the amount and timing of expected future charter income. Shipping investments are included at level 3 in the fair value hierarchy.

#### **Cash and cash equivalents**

The Committee invests some Scheme cash in sterling liquidity funds. These funds are pooled investment vehicles which are traded regularly and are included at level 2 in the fair value hierarchy. Cash held in interest bearing bank accounts is included at level 1 in the fair value hierarchy.

#### **17.** Concentration of investments

There are no investments in funds as at 31 March 2021 (2020: nil) which account for more than 5% of the Scheme's net assets.

#### **18. Current assets**

	2021 £m	2020 £m
Cash at bank	16	17

#### **19. Current liabilities**

	2021 £m	2020 £m
Tax and VAT	9	8
Other creditors and unpaid benefits	-	1
Total	9	9

#### 20. Related party transactions

It is intended that any remaining balance of the Adjusted Reserve (adjusted for increases in CPI between March 2015 and March 2033) will be paid to the Guarantor within twelve months of 31 March 2033. As at 31 March 2021 the balance of the Adjusted Reserve was £1.87 billion.

The Scheme owns UK Government bonds which at the year-end had a market value of £7 million (2020: £nil).

During the year the Scheme paid £77,138 (2020: £85,888) to the Government Actuary's Department (GAD) for provision of actuarial services.

Five members of the Committee were in receipt of a pension from the Scheme. The aggregate amount paid was £208,435 (2020: five members, £205,380).

Members of the Committee are entitled to receive remuneration from the Scheme. The total remuneration paid in the year was £285,150 (2020: £278,800) and is detailed in the Report of the Committee of Management.

CPT is jointly owned by the Scheme and MPS with each appointing four members of their Committees of Management as directors. CPT costs, which are in respect of support services, are included within pensions administration costs in note 4 and were £1.6 million (2020: £1.8 million). CPTI costs, which are in respect of investment advisory services, are included within other advisory fees in note 7 and were £2.5 million (2020: £2.3 million).

The Scheme and the MPS jointly invest in properties and partnerships with a value to the Scheme of  $\pounds168$  million (2020:  $\pounds173$  million).

#### **21. Forward commitments and** contingent liabilities not provided for in the accounts

Forward commitments comprise expenditure on investments authorised and contractually committed before the year end which is not provided for in the accounts as it is not yet due. This includes investments in private equity of £300 million (2020: £386 million), special situations debt of £444 million (2020: £457 million), also global and UK infrastructure of £30 million (2020: £127 million) and insurance of £34 million (2020: £8 million) included within the pooled investment vehicle mandate. There were further commitments of £9 million (2020: £37 million) of secured loans included within the fixed income securities mandate and property and development costs of £10 million (2020: £1 million). Forward commitments in relation to the secured loans, infrastructure and property purchases and development costs will be paid within approximately twelve months of the year-end whilst the special situations debt commitments will be paid within two to three years. The timing of private equity funding is uncertain but it is assumed that £99 million (33%) will fall due in the next twelve months and the remaining £201 million in later years.

As explained in note 20, it is intended that any remaining balance of the Adjusted Reserve will be paid to the Guarantor within twelve months of 31 March 2033. As at 31 March 2021, the balance of the Adjusted Reserve was  $\pounds$ 1.87 billion.

#### 22. GMP Equalisation

As noted on page 12 in the Report of the Committee of Management, in October 2018, the High Court determined that benefits provided to members who had contracted out of the state second pension should be recalculated where necessary to reflect the requirement for the equalisation of overall benefits between May 1990 and April 1997 as between men and women. In November 2020, a further ruling by the High Court determined that trustees are liable for any top-up required to transfers out of a scheme in respect of members who had contracted out of the state second pension to reflect the equalisation of overall benefits between May 1990 and April 1997 as between men and women where the transfer was made under the cash equivalent transfer value legislation. The Committee is aware of a potential liability in respect of GMP equalisation and continues to liaise with the Scheme's professional advisers to establish the financial impact on the Scheme. However, on the basis that the additional liability is not expected to have a material impact upon the Scheme, the Committee has decided not to include a specific provision for GMP Equalisation in these financial statements. As soon as the impact of the ruling on the Scheme is finalised and any related Scheme liability quantified, a liability will be included in the Scheme financial statements.

# **23. Contingent assets not provided for** in the accounts

Claims for the recovery of UK and overseas tax credits valued at approximately £66 million (2020: £70 million) are being processed through the Courts as part of a group arrangement with other UK pension funds.

## **24. Investment risk and management objectives and policies**

FRS 102 requires the disclosure of information in relation to certain investment risks. These risks are set out by FRS 102 as follows:

- **Credit risk:** This is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation
- Market risk: this comprises currency risk, interest rate risk and other price risk.
  - **Currency risk:** this is the risk that the fair value or future cash flows of a financial asset will fluctuate because of changes in foreign exchange rates.
  - Interest rate risk: this is the risk that the fair value or future cash flows of a financial asset will fluctuate because of changes in market interest rates.
  - Other price risk: this is the risk that the fair value of future cash flows of a financial asset will fluctuate because of changes in market prices (other than those arising from interest rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all similar financial instruments traded in the market.

#### **Notes to the Accounts**



The Scheme has exposure to these risks because of the investments the Committee makes to implement its investment strategy. The objective of the Committee is to maintain a portfolio of suitable assets of appropriate liquidity which will generate investment returns to meet the Scheme's future benefit payments, the Scheme's expenses and the lump sum payment due to the Guarantor on 31 March 2033, as they fall due.

The Committee sets the investment strategy for the Scheme taking into account considerations such as the Government Guarantee, the Scheme's future payments and the funding requirements of the Scheme as set out in the Agreement.

The Committee bases its investment philosophy on an assessment of the economic situation, potential economic scenarios, and the valuation of assets through time. As a result, the actual asset allocation will change through time, as a result of changes to the underlying valuation of different assets and the economic situation. There are no minimum or maximum levels for any asset category or region.

Asset liability modelling, cash flow projections and other forms of risk analysis are used to estimate the return expectations of the portfolio, the probability of achieving the funding objective and the risks of failing to achieve the funding objective.

Consistent with the above objective and the Committee's strategic investment framework, separate growth and liquidity porfolios have been established, which take account of the need to grow assets and the need to meet benefit payments. The strategic investment framework has regard to the following:

- Return objective: Need to deliver returns over the future lifetime of the Scheme sufficient to be able to meet the Scheme's payment obligations in full.
- Probability of success: Improve the probability of being able to pay all future member benefits from the Scheme's assets.
- Cash flow coverage: Ensuring that the projected levels of cash, income and asset redemptions are sufficient to meet benefit payments and other contractual requirements over future periods.
- Economic scenarios: for all the above measures, consideration of the outcomes across a full range of economic scenarios.

The growth and liquidity portfolios will be reviewed regularly, having regard to the above measures and reflected in an annual investment plan approved by the Committee.

Mandates with the Scheme's investment managers are structured to reflect the investment objectives and risk tolerances. Progress towards the objectives and risk levels are monitored by the Committee by regular reviews of the investment portfolios. Further information on the Committee's approach to risk management and the Scheme's exposures to credit and market risks are set out below.

#### **Credit risk**

The Scheme is subject to credit risk because it directly invests in fixed income securities, OTC derivatives, holds cash balances and undertakes securities lending activities.

The Committee also invests in pooled investment vehicles and is therefore directly exposed to credit risk in relation to the instruments it holds in the pooled fund. This is a result of the Committee being dependent on the pooled investment vehicle manager for delivery of the cash flows and for buying and selling of the shares within the pooled arrangement. The Scheme is also indirectly exposed to credit risks arising on the financial instruments held within the pooled investment vehicles.

A summary of exposures to credit risk is given in the following table, and the notes below, which explain how this risk is managed and mitigated for the different classes:

#### 2021

	Investment grade	Non-investment grade	Unrated	Total
	£m	£m	£m	£m
Credit risk				
Fixed income securities	2,009	74	743	2,826
Pooled investment vehicles	-	-	3,916	3,916
Cash and cash equivalents	386	-	-	386
Total	2,395	74	4,659	7,128

#### 2020

	Investment grade	Non-investment grade	Unrated	Total
	£m	£m	£m	£m
Credit risk				
Fixed income securities	1,707	189	838	2,734
Pooled investment vehicles	-	-	3,297	3,297
Securities lending - collateral cash	47	-	-	47
Cash and cash equivalents	781	-	-	781
Total	2,535	189	4,135	6,859



Fixed income securities include a broad range of quoted and unquoted securities, including bonds and loans. Credit risk arising on bonds is mitigated by investing in securities which are rated at least investment grade in accordance with those deemed so by the major ratings agencies or investing in a portfolio of securities where the average credit quality of the portfolio is at least investment grade and limiting the net credit exposure to unrated securities and those below investment grade to 10% of the portfolio's value.

Amounts of holdings in bank loans as described in note 8 which are investment grade and below and are considered a substantial risk are limited. Credit risk on secured loans which are unrated is mitigated by the credit analysis and due diligence work undertaken by the respective investment managers. They ensure that there is adequate security covenant against the loans and there are guidelines within their mandate that require diversification within the portfolio by region, sector and issuer. In the event that a loan becomes impaired and a credit event occurs, the investment managers undertake any restructuring processes necessary to protect the interests of the Scheme.

The Committee also manages the credit risk arising on fixed interest securities by requesting the investment managers to diversify the portfolio by sector, industry and issuer and limit investments to any one issuer.

The Scheme is directly exposed to credit risk in relation to the units it holds in the pooled investment vehicles and is indirectly exposed to credit risks arising on the financial instruments held within the vehicles. Direct credit risk arising from pooled investment vehicles is mitigated by the underlying assets of the pooled arrangement being ring-fenced from the pooled manager. The Committee ensures that due diligence checks are undertaken on the appointment of any new pooled investment vehicle managers and any changes to the regulatory and operating environment of the manager is monitored on an ongoing basis. The indirect risk is mitigated by the Committee investing in regulated markets and pooled arrangements where the portfolio of investments is diversified. A summary of pooled investment vehicles by type of arrangement is as follows:

	2021 £m	2020 £m
Unit linked insurance contracts	1,043	606
Shares of limited liability partnerships	2,513	2,501
Hedge funds	217	190
Total	3,773	3,297

Credit risk on OTC derivative contracts (which include forward foreign exchange contracts and swaps) arises due to them not being traded on a regulated exchange and therefore the Scheme is subject to the risk of failure of the counterparty. The credit risk for OTC swaps contracts is mitigated through collateral arrangements and ensuring all transactions in financial instruments are with reputable counterparties.

Cash is held with financial institutions which are at least investment grade credit rated.

As explained in the Investment Report, the Scheme participates in securities lending to approved borrowers who are required to provide collateral valued in excess of securities on Ioan. The Committee re-invests cash collateral received. Credit risk arising is managed by re-investing in permissible securities only, limiting the amount that can be re-invested with a given issuer, re-investing in securities that mature within agreed time limits and have a minimum rating as provided by the major ratings agencies.

#### **Currency risk**

The Scheme is subject to currency risk because some of the investments are held in overseas markets, either as segregated investments (direct exposure) or via pooled investment vehicles (indirect exposure). The table below summarises the Scheme's net unhedged exposure by major currency at the year-end.

	2021	2020
	£m	£m
Direct currency risk		
Brazilian real	13	8
Euro	22	90
Hong Kong dollar	110	81
Indian rupee	10	6
Indonesian rupiah	42	22
Japanese yen	12	48
Korean won	42	25
Mexican peso	8	7
South African rand	17	10
Taiwan dollar	42	20
US dollar	310	250
Other currencies	107	75
Indirect currency risk		
Pooled investment vehicles	2,213	375
Total	2,948	1,017

The Committee receives advice from CPTI regarding the management of currency risk which assists it in agreeing a currency hedging policy for the respective currency and asset class.

The Committee typically limits overseas currency exposure by hedging a proportion of the overseas investments' currency risk within agreed limits using forward foreign exchange contracts. The currency exposures within the bonds and private debt mandates are fully hedged at the reporting date. Within the public equity mandates exposure to US dollars, euros and yen are 75% hedged.



#### **Interest rate risk**

The Scheme is subject to interest rate risk because some investments are held in fixed income securities and debt included within pooled investment vehicles. The value of these investments is impacted by changes in interest rates which use valuation techniques where interest rates are an input. Loans included within the fixed income securities mandate and debt within the pooled investment vehicles are all based on floating interest rates and therefore carry negligible interest rate risk. They have a duration close to zero and their prices show very little sensitivity to changes in market rates as they are subject to the interest fixing period.

The table below summarises the Scheme's exposure to direct interest rate risk at the year-end.

	2021 £m	2020 £m
Interest rate risk		
Fixed income securities	2,826	2,734
Pooled investment vehicles	708	725
Total	3,534	3,459

#### **Other price risk**

Other price risk arises principally in relation to equities, global and UK infrastructure, property and shipping. Indirect price risk arises in relation to equity investments held within pooled investment vehicles.

The table below summarises the Scheme's exposure to other price risk at the year-end.

	2021 £m	2020 £m
Direct price risk		
Equities	1,329	936
Property	1,024	1,059
Shipping	102	148
Indirect price risk		
Equity pooled investment vehicles	2,925	2,298
Total	5,380	4,441

The Committee manages this exposure to overall price movements by constructing a diverse portfolio of investments across various markets.

#### 25. Related undertakings of British Coal Staff Superannuation Scheme

In accordance with The Companies, Partnerships and Groups (Accounts and Reports) Regulations 2015, a full list of related undertakings, the country of incorporation and the percentage of share class owned as at 31 March 2021 is disclosed below. All undertakings are indirectly owned by BCSSS other than those indicated.

Name of undertaking	Country of incorporation	Share class	% held by BCSSS
Coal Staff Superannuation Scheme Ltd <sup>1</sup>	England & Wales	Limited by guarantee	10012
Coal Pension Trustees Services Ltd <sup>1</sup>	England & Wales	£1.00 B Ordinary shares <sup>11</sup>	10012
Coal Pension Trustees Investments Ltd <sup>1</sup>	England & Wales	£1.00 Ordinary shares	50
Globe Investments UK Ltd <sup>1</sup>	England & Wales	£1.00 Ordinary shares	50
Coal Pension Securities Nominees Ltd <sup>1</sup>	England & Wales	Limited by guarantee	50
Coal Pension Venture Nominees Ltd <sup>2</sup>	England & Wales	Limited by guarantee	50 <sup>12</sup>
Coal Pension Securities Nominees Ltd 1 <sup>3</sup>	Guernsey	Limited by guarantee	50 <sup>12</sup>
Coal Pension Properties Ltd <sup>4</sup>	England & Wales	Limited by guarantee	50 <sup>12</sup>
CPPL (Sefton Park 1) Ltd <sup>4</sup>	England & Wales	£1.00 Ordinary shares	100
CPPL (Sefton Park 2) Ltd <sup>4</sup>	England & Wales	£1.00 Ordinary shares	100
Crucible Residential Properties Ltd <sup>4</sup>	England & Wales	£1.00 Ordinary shares	50 <sup>12</sup>
BCSSS Property Holding Ltd <sup>4</sup>	England & Wales	£1.00 Ordinary shares	100
BCSSS Property GP Ltd <sup>₄</sup>	England & Wales	£1.00 Ordinary shares	100
Greengate GP Limited Liability Partnership <sup>4</sup>	England & Wales	£1.00 Ordinary shares	45.5
Greengate (Manchester) Limited Partnership <sup>4</sup>	England & Wales	Limited Partnership	45.5
Greengate (Manchester) Nominee Limited <sup>4</sup>	England & Wales	£1.00 Ordinary shares	45.5
Exchange GP LLP <sup>4</sup>	England & Wales	£1.00 Ordinary shares	44.2
Exchange (Birmingham) LP <sup>4</sup>	England & Wales	Limited Partnership	44.2
Beeston Shipping Ltd <sup>5</sup>	Isle of Man	\$1.00 Ordinary shares	100
BSL Thira Shipping Ltd <sup>5</sup>	Isle of Man	\$1.00 Ordinary shares	100
BSL Limassol Shipping Ltd <sup>5</sup>	Isle of Man	\$1.00 Ordinary shares	100
BSL Barbourni Shipping Ltd⁵	Isle of Man	\$1.00 Ordinary shares	100
BSL Cape Town Shipping Ltd <sup>5</sup>	Isle of Man	\$1.00 Ordinary shares	100
BSL Manzanillo Shipping Ltd <sup>5</sup>	Isle of Man	\$1.00 Ordinary shares	100
BSL Malmo Shipping Ltd <sup>5</sup>	Isle of Man	\$1.00 Ordinary shares	100
BSL Gwen Shipping Ltd $^{5}$	Isle of Man	\$1.00 Ordinary shares	100
BSL Elsa Shipping Ltd⁵	Isle of Man	\$1.00 Ordinary shares	100
BSL Anafi Shipping Ltd <sup>5</sup>	Isle of Man	\$1.00 Ordinary shares	100
BSL Dewey Shipping Ltd⁵	Isle of Man	\$1.00 Ordinary shares	100



#### **25.** Related undertakings of British Coal Staff Superannuation Scheme (continued)

Name of undertaking	Country of incorporation	Share class	% held by BCSSS
BSL Donald Shipping Ltd <sup>5</sup>	Isle of Man	\$1.00 Ordinary shares	100
BSL Heranger Shipping Ltd <sup>6</sup>	Singapore	\$1.00 Ordinary shares	100
BCSSS AAIP Cayman Feeder Ltd <sup>7</sup>	Cayman Islands	\$1.00 Ordinary shares	100
BCSSS SSD Ltd <sup>8</sup>	Cayman Islands	\$1.00 Ordinary shares	100
BCSSS AEPF3 Ltd <sup>8</sup>	Cayman Islands	\$1.00 Ordinary shares	100
BCSSS Investments Ltd <sup>9 and 13</sup>	Jersey	\$1.00 Ordinary shares	100
BCSSS Investments 2 Ltd <sup>9 and 13</sup>	Jersey	\$1.00 Ordinary shares	100
BCSSS Holdco UK Ltd <sup>10</sup>	England & Wales	£1.00 Ordinary shares	100

The registered office addresses of the above undertakings are as follows:

- 1 Ground Floor, Ventana House, 2 Concourse Way, Sheaf Street, Sheffield, S1 2BJ.
- 2 C/o Hackwood Secretaries Ltd, One Silk Street, London, EC2Y 8HQ.
- 3 East Wing, Trafalgar Court, Les Banques, St Peter Port, Guernsey, GY1 3PP.
- 4 One Curzon Street, London, W1J 5HD.
- 5 St George's Court, Upper Church Street, Douglas, Isle of Man, IM1 1EE.
- 6 4 Robinson Road, #05-01 The House of Eden, Singapore, 048543.
- 7 C/o Maples Corporate Services Ltd, PO Box 309, Ugland House, Grand Cayman, KY-1104, Cayman Islands.
- 8 C/o Walkers Corporate Services Ltd, Cayman Corporate Centre, 27 Hospital Road, George Town, Grand Cayman, KY1-9008, Cayman Islands.
- 9 Aztec Group House, 11-15 Seaton Place, St Helier, Jersey, JE4 OQH.
- 10 Forum 4, c/o Aztech Financial Services (UK) Ltd, Solent Business Park, Parkway South, Whiteley, Fareham, Hampshire, PO15 7AD.
- 11 MPS holds 100% of the £1.00 A Ordinary shares of CPT Services Ltd. CPT Services Ltd is a jointly owned entity of the Scheme and MPS.
- 12 Entity held directly by the Scheme.
- 13 Formerly BCSSS Investments Sárl and BCSSS Investments 2 Sárl; these companies were re-domiciled in Jersey and renamed.

## Report on the audit of the financial statements

#### Opinion

In our opinion, the financial statements of the British Coal Staff Superannuation Scheme (the 'Scheme'):

- show a true and fair view of the financial transactions of the Scheme during the year ended 31 March 2021 and of the amount and disposition at that date of its assets and liabilities, other than the liabilities to pay pensions and benefits after the end of the year;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland"; and
- contain the information specified in accordance with the Scheme and Rules set out in the Schedule to the British Coal Staff Superannuation Scheme (Modification) Regulations 1994 and as subsequently amended.

We have audited the financial statements which comprise:

- the fund account;
- the statement of net assets; and
- the related notes 1 to 25.

The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report.

We are independent of the Scheme in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the Financial Reporting Council's (the 'FRC's') Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Conclusions relating to going concern**

In auditing the financial statements, we have concluded that the Trustee's use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Scheme's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Trustee with respect to going concern are described in the relevant sections of this report.



#### **Other information**

The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. The Trustee is responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

#### **Responsibilities of the Trustee**

As explained more fully in the Statement of Trustee's Responsibilities, the Trustee is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Trustee determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Trustee is responsible for assessing the Scheme's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Trustee either intends to liquidate the Scheme or to cease operations, or has no realistic alternative but to do so.

### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

# Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of noncompliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

We considered the nature of the Scheme's industry and its control environment, and reviewed the Scheme's documentation of their policies and procedures relating to fraud and compliance with laws and regulations. We also enquired of the Trustee and Coal Pension Trustees Services Ltd about their own identification and assessment of the risks of irregularities. We obtained an understanding of the legal and regulatory framework that the Scheme operates in, and identified the key laws and regulations that:

- had a direct effect on the determination of material amounts and disclosures in the financial statements. These included the Scheme and Rules as set out in the Schedule to the British Coal Staff Superannuation (Modification) Regulations 1994 and as subsequently amended, Pension Act 1995, the Pensions Act 2004, the Occupational Pension Schemes (Requirement to obtain Audited Accounts and a Statement from the Auditor) Regulations 1996 and the Occupational and Personal Pension Schemes (Disclosure of Information) Regulations 2013; and
- do not have a direct effect on the financial statements but compliance with which may be fundamental to the Scheme's ability to operate or to avoid a material penalty. These included the Scheme's regulatory requirements.

We discussed among the audit engagement team, including relevant internal specialists such as financial instruments and real estate specialists, regarding the opportunities and incentives that may exist within the organisation for fraud and how and where fraud might occur in the financial statements.

In common with all audits under ISAs (UK), we are also required to perform specific procedures to respond to the risk of management override. In addressing the risk of fraud through management override of controls, we tested the appropriateness of journal entries and other adjustments; assessed whether the judgements made in making accounting estimates are indicative of a potential bias; and evaluated the business rationale of any significant transactions that are unusual or outside the normal course of business. In addition to the above, our procedures to respond to the risks identified included the following:

- reviewing financial statement disclosures by testing to supporting documentation to assess compliance with provisions of relevant laws and regulations described as having a direct effect on the financial statements;
- performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud;
- enquiring of the Trustee and Coal Pension Trustees Services Ltd concerning actual and potential litigation and claims, and instances of non-compliance with laws and regulations; and
- reading minutes of Trustee and subcommittee meetings, reviewing internal audit reports and reviewing correspondence with the Pensions Regulator.

#### Use of our report

This report is made solely to the Scheme's Trustee, as a body, in accordance with Scheme and Rules as set out in the Schedule to the British Coal Staff Superannuation Scheme (Modification) Regulations 1994 and as subsequently amended. Our audit work has been undertaken so that we might state to the Scheme's Trustee those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Scheme's Trustee as a body, for our audit work, for this report, or for the opinions we have formed.

#### **Deloitte LLP**

Statutory Auditor Reading, United Kingdom 14 July 2021



### An actuarial review of the Scheme is carried out by the Government Actuary every three years. The most recent review was as at 31 March 2018 and is described in my report dated 28 February 2019.

The results of the 31 March 2018 review are set out below. The results are based on a total Scheme asset value of £9,367 million, being the market value as at 31 March 2018. Both the percentage figures quoted below are annual real returns (above RPI) which must be earned over the Scheme's lifetime.

Obligations Percentage: -0.1% pa	The real return required on the Scheme's total assets to meet the Scheme's expected future member benefit payments and associated expenses
Buffer Percentage: 1.2% pa	The real return required on the Scheme's total assets to meet the Scheme's expected future member benefit payments, associated expenses and a payment to the Guarantor in 2033, equal to the <i>Adjusted Reserve*</i> indexed in line with CPI inflation.

\*The 'Adjusted Reserve' at the valuation date was equal to the Guarantor's share of the Scheme surplus when the coal industry was privatised, less the parts of that surplus already released to the Guarantor, accumulated with investment returns to 31 March 2015, and CPI inflation thereafter. The Adjusted Reserve as at 31 March 2018 was £1,795 million.

The required rates of return determined at the 2018 review were significantly lower than those calculated at the previous review as at 31 March 2015 (when the Obligations and Buffer Percentages were 1.8% pa and 2.8% pa, respectively). The reductions reflect favourable investment performance between 31 March 2015 and 31 March 2018, and changes to the mortality assumptions.

The actuary is also required to advise the Guarantor and the Trustee if, in his opinion, the total value of the Fund is less than will be needed to meet the Scheme's benefit payments and expenses over a period of three years. In my opinion, the Fund is sufficient to meet the Scheme's benefit payments and expenses for a period well in excess of three years.

The valuation results depend on the value of the Scheme assets at the valuation date as well as on the assumptions made; the most important being the assumed rates of inflation (both RPI and CPI) and the future mortality rates.

For more information, please refer to my report dated 28 February 2019. Copies are available from the Scheme Secretary.

Martin Clarke Fellow of the Institute and Faculty of Actuaries Government Actuary 12 June 2019

# This statement is included to comply with recommendations contained in the Statement of Recommended Practice 'Financial Reports of Pension Schemes' (2018), issued by the Pensions Research Accountants Group.

- A printable version of the Pensions Regulator's Guidance for Trustees is available from the Pensions Regulator's website: www.thepensionsregulator.gov.uk or a copy is available for inspection at the address of the Scheme Secretary; Ventana House, 2 Concourse Way, Sheaf Street, Sheffield, S1 2BJ.
- 2. Coal Staff Superannuation Scheme Trustees Limited is registered with the Information Commissioner under the terms of the Data Protection Act 2018.
- 3. The investments of the Scheme are made in compliance with the Occupational Pension Schemes (Investment) Regulations 2005.
- 4. Cash equivalent transfer values paid during the year were calculated in accordance with the requirements of the Pension Schemes Act 1993. No discretionary benefits are included in the calculation of transfer values.
- 5. The Trustee has written agreements in the form of contracts with all major service providers.
- 6. The Scheme's registration number with the Pensions Regulator is 10151637.
- 7. The Scheme is a registered pension scheme under the provisions of Schedule 36 of the Finance Act 2004. Accordingly, under the provisions of sections 186 and 187 of the Finance Act 2004 its income and investment gains are free of taxation. However, income from trading activity is not investment income and will be assessed to tax in the normal way.



#### **Constitution of the Scheme**

The British Coal Staff Superannuation Scheme is governed by the Scheme and Rules dated October 1994, with subsequent amendments including the changes to the structure of the Scheme following the Sustainability Review and subsequent Agreement dated 13 February 2015.

#### Amendments to the Scheme and Rules

The power to amend the Scheme and Rules lies with the Guarantor, subject to prior consultation with the Committee.

No Rule amendments were made during the year.

#### **Pension Increases**

The Rules provide that guaranteed pensions (in excess of the Guaranteed Minimum Pension (GMP)) should be increased annually in line with the percentage rise in the Retail Prices Index (RPI). The rise in the RPI over the twelve months to November 2020 was 0.9%; guaranteed pensions in payment and deferment were increased by this amount from 1 January 2021.

No discretionary increases were paid during the year.

#### **Summary of Guarantee Arrangements**

The Government Guarantee ensures that the Trustee will always be able to pay the promised benefits; these benefits also include the consolidated bonuses from 2020.

Actuarial Valuations are performed on a three-yearly basis by the Actuary in order to assess the future returns required on the Scheme's assets in order to pay the benefits and Investment Reserve repayment. The Actuary's Report on the latest valuation as at 31 March 2018 can be found on page 51.

#### **For More Information**

The Scheme's administration office will be able to provide information and answer questions about Scheme benefits. Questions about the general operation of the Scheme and the policy of the Committee of Management should be addressed to the Scheme Secretary. Mail addressed to a member of the Committee will normally be dealt with by the Secretary.

The Scheme website gives members access to information about the Scheme, online copies of Scheme publications, and forms which can be printed off to notify the Scheme of changes in circumstances. The address is: www.bcsss-pension.org.uk. The Scheme's website also contains a link to the member website, from which members can access their personal Scheme information and update the information the Scheme holds about them.

The administration office address for postal correspondence is:

BCSSS PO Box 555 Stead House Darlington DL1 9YT

The administration function remains at Capita's Sheffield office.

The address for the Secretary is:

The Secretary BCSSS Ventana House 2 Concourse Way Sheaf Street Sheffield S1 2BJ

This is also the registered office of Coal Staff Superannuation Scheme Trustees Limited.

Copies of the Scheme and Rules, the Annual Report and Accounts, Actuarial Valuation Reports and other Scheme publications are available from the Secretary.



It is expected that most queries about benefits can be resolved by the Scheme's administration office. In the event that a complaint cannot be resolved by the administration office, Scheme members can lodge a formal complaint using the Scheme's Internal Dispute Resolution Procedure. Information about the procedure can be obtained from the Secretary at the address shown on the previous page.

Complainants have recourse to the Pensions Ombudsman (TPO) to assist them in taking their complaint through the dispute process. TPO is appointed by the Government and can be contacted at:

10 South Colonnade Canary Wharf E14 4PU

#### https://www.pensions-ombudsman.org.uk/

The Pensions Regulator (TPR) can intervene if it considers that a scheme's trustees, advisers or the employer are not carrying out their duties correctly. The address for TPR is:

Napier House Trafalgar Place Brighton BN1 4DW

#### https://www.thepensionsregulator.gov.uk/

BCSSS is registered with the Pension Tracing Service which maintains a list of the up-to-date addresses of pension schemes to assist ex-members trace their rights if they have lost contact with a previous employer's scheme. The address for the Pension Tracing Service is:

Pension Tracing Service The Pension Service 9 Mail Handling Site A Wolverhampton WV98 1LU

https://www.gov.uk/find-pension-contact-details

